

LEGAL INFORMATION

Who we are

In all markets except Germany, Eurosport and Eurosport Player are operated by Dplay Entertainment Limited.

In Germany:

For any part of the Eurosport and Eurosport Player services that require you to sign up for a subscription or to redeem a voucher, these are operated by Joyn GmbH.

For any part of the Eurosport and Eurosport Player services that do not require you to sign up for a subscription or to redeem a voucher, these are operated by:

- Joyn GmbH, in the case of the websites and apps of Eurosport Player (eurosportplayer.com); and
- Dplay Entertainment Limited, in the case of the websites and apps of Eurosport (Eurosport.de).

Company details for Dplay Entertainment Limited

Dplay Entertainment Limited is a limited liability company incorporated in England and Wales.

Registered office: Chiswick Park Building 2, 566 Chiswick High Road, London, W4 5YB United Kingdom.

Company registration number: 09615785

Register: The Registrar of Companies (Companies House) in England and Wales

VAT Number: GB 115 1599 24

Directors: Andrew Georgiou, Nimesh Kataria, Jean-Briac Perrette and Roanne Weekes

Company details for Joyn GmbH

Joyn GmbH, a limited liability company registered with the commercial register of the local court of Munich, Germany.

Registered office: Ridlerstraße 57, 80339 München, Germany.

Company registration number: HRB 235362

VAT Number: 313840330

Managing directors: René Sahm and Tassilo Raesig

How to get in touch with us

Please visit our **Help Centre** for any queries that you may have about Eurosport or Eurosport Player, our content or your subscription:

In Austria, Liechtenstein and Germany <https://help.eurosport.com/hc/de>

In the Czech Republic	https://help.eurosport.com/hc/cs
In Denmark	https://help.eurosport.com/hc/da
In Finland	https://help.eurosport.com/hc/fi
In France	https://help.eurosport.com/hc/fr
In Italy	https://help.eurosport.com/hc/it
In the Netherlands	https://help.eurosport.com/hc/nl
In Norway	https://help.eurosport.com/hc/no
In Poland	https://help.eurosport.com/hc/pl
In Romania	https://help.eurosport.com/hc/ro
In Spain	https://help.eurosport.com/hc/es
In Sweden	https://help.eurosport.com/hc/sv
For all other markets	https://help.eurosport.com/hc/en-gb

If you need to contact us, you can reach us using any of the following methods:

- **Web Form:**

In Austria, Liechtenstein and Germany	https://help.eurosport.com/hc/de/requests/new
In the Czech Republic	https://help.eurosport.com/hc/cs/requests/new
In Denmark	https://help.eurosport.com/hc/da/requests/new
In Finland	https://help.eurosport.com/hc/fi/requests/new
In France	https://help.eurosport.com/hc/fr/requests/new
In Italy	https://help.eurosport.com/hc/it/requests/new
In the Netherlands	https://help.eurosport.com/hc/nl/requests/new
In Norway	https://help.eurosport.com/hc/no/requests/new
In Poland	https://help.eurosport.com/hc/pl/requests/new
In Romania	https://help.eurosport.com/hc/ro/requests/new
In Spain	https://help.eurosport.com/hc/es/requests/new
In Sweden	https://help.eurosport.com/hc/sv/requests/new
For all other markets	https://help.eurosport.com/hc/en-gb/requests/new

- **Email:** customerservice@eurosportplayer.com

- **Phone:** Our phone lines are open Monday – Friday excluding 25 December and 1 January for customers in the following markets:

Country	Phone Number	Hours of Operation	Call Charges
Austria	+49 89 628 24504	9am to 5pm local time in Germany	International rates apply
Denmark	+45 35 15 47 26	9am to 5pm local time in Denmark	Local rates apply
Finland	+35 824 885 8183	10am to 5pm local time in Finland	Local rates apply
France	+33 175 952 324	9am to 5pm local time in France	Local rates apply
Belgium, French Guiana, French Polynesia, French Southern Territories, Guadeloupe, Martinique, Mayotte, New Caledonia, Réunion, St. Pierre &	+33 175 952 324	9am to 5pm local time in France	International rates apply

Country	Phone Number	Hours of Operation	Call Charges
Miquelon, Wallis and Futuna			
Germany	+49 89 628 24504	9am to 5pm local time in Germany	Local rates apply
Italy	+39 023 858 2770	9am to 5pm local time in Italy	Local rates apply
Netherlands	+31 20 245 7671	9am to 5pm local time in the Netherlands	Local rates apply
Norway	+47 2350 7479	9am to 5pm local time in Norway	Local rates apply
Spain	+34 91 078 32 75	10am to 5pm local time in Spain	Local rates apply
Sweden	+46 850 248 605	9am to 5pm local time in Sweden	Local rates apply
Bulgaria, Croatia, Cyprus, Czech Republic, Estonia, Greece, Hungary, Iceland, Ireland, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Poland, Portugal, Romania, Slovakia, Slovenia	+44 330 165 8978	9am to 5pm local time in the UK	International rates apply

How we are regulated

For all markets except Germany, the Autorité de régulation de la communication audiovisuelle et numérique (“Arcom”) regulates the editorial content of on-demand programme services. You can find further information about Arcom at <https://www.arcom.fr/>.

In Germany, the BLM (Bayerische Landeszentrale fuer Neue Medien) regulates the editorial content of Eurosport 1 and Eurosport 2. You can find further information about the BLM at <https://www.blm.de/en/structure.cfm>.

Hosting of our service

Eurosport and Eurosport Player are hosted by Dplay Entertainment Limited. Please see the company details section above for more information.

Additional information for residents in Germany:

- For Eurosport.de, the individual responsible for journalistic-editorial content for the purposes of § 5 TMG / § 18(2) MStV is Thomas Janz, c/o Discovery Communications Deutschland GmbH & Co. KG, Sternstraße 5, 80538 Munich, Germany.
- For Eurosport Player, the individual responsible for journalistic-editorial content for the purposes of § 5 TMG / § 18(2) MStV is Tassilo Raesig, Joyn GmbH, Ridlerstraße 57, 80339 München, Germany.

- For Eurosport.de, the Youth Protection Officer is Klaus Jahn, jugendschutz@discovery.de and for Eurosport Player, the Youth Protection Officer is Benedikt Hommann.
- Information according to § 36 Verbraucherstreitbeilegungsgesetz (Consumer dispute settlement law): Neither Dplay Entertainment Limited nor Joyn GmbH are obliged to nor do they participate in a dispute settlement procedure before a consumer conciliation board.

Additional information for residents in France:

- Publishing Manager: Andrew Georgiou
- Mediation: If we are unable to resolve your issue through our Help Centre, you may refer it to our mediator, AME CONSO, whose address is 11 Place Dauphine - 75001 Paris, France and whose website address is www.mediationconso-ame.com.