LEGAL INFORMATION

Who we are

In all markets, Eurosport is operated by Dplay Entertainment Limited.

Company details for Dplay Entertainment Limited

Dplay Entertainment Limited is a limited liability company incorporated in England and Wales.

Registered office: Chiswick Park Building 2, 566 Chiswick High Road, London, W4 5YB United Kingdom.

Company registration number: 09615785

Register: The Registrar of Companies (Companies House) in England and Wales

VAT Number: GB 115 1599 24

Directors: Andrew Georgiou, Nimesh Kataria, Jean-Briac Perrette and Roanne Weekes

How to get in touch with us

Please visit our Help Centre for any queries that you may have about Eurosport, our content or your subscription:

In Austria, Liechtenstein and Germany  https://help.eurosport.com/hc/de
In the Czech Republic https://help.eurosport.com/hc/cs
In Denmark https://help.eurosport.com/hc/da
In Finland https://help.eurosport.com/hc/fi
In France https://help.eurosport.com/hc/fr
In Italy https://help.eurosport.com/hc/it
In the Netherlands https://help.eurosport.com/hc/nl
In Norway https://help.eurosport.com/hc/no
In Poland https://help.eurosport.com/hc/pl
In Romania https://help.eurosport.com/hc/ro
In Spain https://help.eurosport.com/hc/es
In Sweden https://help.eurosport.com/hc/sv
For all other markets https://help.eurosport.com/hc/en-gb

If you need to contact us, you can reach us using any of the following methods:

- Web Form:

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In the Czech Republic https://help.eurosport.com/hc/cs/requests/new
In Denmark https://help.eurosport.com/hc/da/requests/new
In Finland https://help.eurosport.com/hc/fi/requests/new
In France https://help.eurosport.com/hc/fr/requests/new
In Italy https://help.eurosport.com/hc/it/requests/new
In the Netherlands https://help.eurosport.com/hc/nl/requests/new
In Norway https://help.eurosport.com/hc/no/requests/new
In Poland https://help.eurosport.com/hc/pl/requests/new
In Romania https://help.eurosport.com/hc/ro/requests/new
In Spain  
https://help.eurosport.com/hc/es/requests/new

In Sweden  
https://help.eurosport.com/hc/sv/requests/new

For all other markets  

- **Email:** customerservice@eurosportplayer.com

- **Phone:** Our phone lines are open Monday – Friday excluding 25 December and 1 January for customers in the following markets:

<table>
<thead>
<tr>
<th>Country</th>
<th>Phone Number</th>
<th>Hours of Operation</th>
<th>Call Charges</th>
</tr>
</thead>
<tbody>
<tr>
<td>Austria</td>
<td>+49 89 628 24504</td>
<td>9am to 5pm local time in Germany</td>
<td>International rates apply</td>
</tr>
<tr>
<td>Denmark</td>
<td>+45 35 15 47 26</td>
<td>9am to 5pm local time in Denmark</td>
<td>Local rates apply</td>
</tr>
<tr>
<td>Finland</td>
<td>+35 824 885 8183</td>
<td>10am to 5pm local time in Finland</td>
<td>Local rates apply</td>
</tr>
<tr>
<td>France</td>
<td>+33 175 952 324</td>
<td>9am to 5pm local time in France</td>
<td>Local rates apply</td>
</tr>
<tr>
<td>Belgium, French Guiana, French Polynesia, French Southern Territories, Guadeloupe, Martinique, Mayotte, New Caledonia, Réunion, St. Pierre &amp; Miquelon, Wallis and Futuna</td>
<td>+33 175 952 324</td>
<td>9am to 5pm local time in France</td>
<td>International rates apply</td>
</tr>
<tr>
<td>Germany</td>
<td>+49 89 628 24504</td>
<td>9am to 5pm local time in Germany</td>
<td>Local rates apply</td>
</tr>
<tr>
<td>Italy</td>
<td>+39 023 858 2770</td>
<td>9am to 5pm local time in Italy</td>
<td>Local rates apply</td>
</tr>
<tr>
<td>Netherlands</td>
<td>+31 20 245 7671</td>
<td>9am to 5pm local time in the Netherlands</td>
<td>Local rates apply</td>
</tr>
<tr>
<td>Norway</td>
<td>+47 2350 7479</td>
<td>9am to 5pm local time in Norway</td>
<td>Local rates apply</td>
</tr>
<tr>
<td>Spain</td>
<td>+34 91 078 32 75</td>
<td>10am to 5pm local time in Spain</td>
<td>Local rates apply</td>
</tr>
<tr>
<td>Sweden</td>
<td>+46 850 248 605</td>
<td>9am to 5pm local time in Sweden</td>
<td>Local rates apply</td>
</tr>
<tr>
<td>Bulgaria, Croatia, Cyprus, Czech Republic, Estonia, Greece, Hungary, Iceland, Ireland, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Poland, Portugal, Romania, Slovakia, Slovenia</td>
<td>+44 330 165 8978</td>
<td>9am to 5pm local time in the UK</td>
<td>International rates apply</td>
</tr>
</tbody>
</table>
How we are regulated

For all markets except Germany, the Autorité de régulation de la communication audiovisuelle et numérique (“Arcom”) regulates the editorial content of on-demand programme services. You can find further information about Arcom at https://www.arcom.fr/.

In Germany, the BLM (Bayerische Landeszentrale fuer Neue Medien) regulates the editorial content of Eurosport 1 and Eurosport 2. You can find further information about the BLM at https://www.blm.de/en/structure.cfm.

Hosting of our service

Eurosport is hosted by Dplay Entertainment Limited. Please see the company details section above for more information.

Additional information for residents in Germany:

- For Eurosport, the individual responsible for journalistic-editorial content for the purposes of § 5 TMG / § 18(2) MStV is Thomas Janz, c/o Discovery Communications Deutschland GmbH & Co. KG, Sternstraße 5, 80538 Munich, Germany.
- For Eurosport.de, the Youth Protection Officer is Klaus Jahn, jugendschutz@discovery.de.
- Information according to § 36 Verbraucherstreitbeilegungsgesetz (Consumer dispute settlement law): Dplay Entertainment Limited is not obliged to nor does it participate in a dispute settlement procedure before a consumer conciliation board.

Additional information for residents in France:

- Publishing Manager: Andrew Georgiou
- Mediation: If we are unable to resolve your issue through our Help Centre, you may refer it to our mediator, AME CONSO, whose address is 11 Place Dauphine - 75001 Paris, France and whose website address is www.mediationconso-ame.com.